



April 2015 - In This Issue:

AT YOUR SERVICE

EMPLOYEE SPOTLIGHT



SPOTLIGHT
Suzanne Saba
Service Manager



A Syracuse native, Suzanne Saba graduated from Cornell University in 2006 with a Bachelor of Arts in American Studies and a concentration in Race and Ethnicity.

AT YOUR SERVICE

We're there for YOU!



Our service department consists of sixteen technicians and three dispatchers who take great pride in serving the needs of our clients. Nine of our technicians are close to surpassing 20 years employment with ST&A!

When the need for emergency service arises, you need to call a company with the right experience and resources. Our trained maintenance technicians can respond to your emergency 24 hours a day, 7 days a week, year round to get your systems up and running with the least disruption to your operation. With three offices and a fully stocked facility at 6444 Ridings

After graduation, she began working at Syracuse Time & Alarm Co., Inc. as the Service Administrative Assistant for the Syracuse office. Within two years, Suz was promoted to Service Manager, where she has been for the past nine years.

Suzanne's hard work and dedication have allowed her to increase the efficiency of the Service Department, resulting in more timely service and increased customer satisfaction.

In her free time, Suzanne enjoys spending time with family and friends, playing poker, and going to concerts and musicals.

Road, Syracuse, we are ready to serve even the most remote areas promptly and efficiently.

Installed-system services:

- Systems Integration
- Acceptance Testing
- System Certification
- Codes Compliance
- Inspection
- Diagnostic Testing
- Troubleshooting
- Preventive Maintenance
- UL Listed Monitoring
- Operator Training



We believe in factory training and continuous learning. Our walls are filled with certification plaques. We have a level of knowledge in products, situational information and system integration that is unparalleled in our industry.

We can get the job done!

STAY CONNECTED



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